Yellow box for over-65s living at home

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Dear Mrs

Dear Sir

The city of Turnhout cordially invites you to collect your **yellow box**. We are providing free yellow boxes to **all over-65s living at home.** They will help us save lives. You can collect your yellow box from **28 april until 28 mai 2025.**

When seniors living at home are in distress or missing, it sometimes is very difficult for first responders of the police, ambulance, or fire brigade to find all the necessary data to help or trace the person concerned in the best possible way. That is why we are asking you to complete the enclosed data cards with all vital information about yourself and to put them in your yellow box: personal data, contact details, medical data. Always keep the yellow box in the refrigerator: it is an easy place for first responders to find and thus they know immediately where to look for the box in any house, because everyone has a refrigerator. If you stick the sticker provided on the inside of your front door, first responders will also know immediately that they can find your details in the yellow box.

Thanks to the yellow box, first responders can act faster when you are in distress. They can contact your social network; they can more easily pass on all necessary information to emergency services and searching you can be more specific if you are missing.

The box always contains two data cards: a medical data card and a 'missing person' data card. This second data card is especially important for people who have a diminished sense of orientation due to dementia or other conditions and who get lost more easily.

![Afbeelding met tekst, Lettertype, logo, Graphics

Door AI gegenereerde inhoud is mogelijk onjuist.]()

**A yellow box is waiting for you**. **You can pick it up from the pharmacy near you, “welzijnsonthaal” or the townhall, from 28 april until 28 mai 2025. Are you unable to get there yourself? No problem: someone else can collect the box with your completed response slip.**

What should you do once you have collected the box?

1. Complete the medical data card included in the box. If it could be useful to you, please also fill in the 'missing person' card. You can complete the documents together with a family member, an informal carer, your pharmacist, or care provider.

2. Add any other useful documents: a copy of your identity card, a recent photograph, and your medication schedule. You can ask your doctor or pharmacist for this schedule.

3. Store the yellow box in your fridge.

4. Stick the sticker provided on the inside of your front door.

**Do not forget to regularly update the information in your yellow box** so that first responders always find the most current information. For example, if there is a change of medication, ask your doctor or pharmacist for a new medication schedule and immediately put it in the box.

On the website [www.welzijnszorgkempen.be/gele-doos](http://www.welzijnszorgkempen.be/gele-doos) you will find more information about the project. There, you can also find blank copies of the data cards. You can use them if you prefer to complete the cards by computer or laptop (instead of by hand) or if you need a new version because your information has changed. f you are unable to print, you can also find the sheets in the ‘lokale dienstencentra’ in Turnhout.

Distribution of the yellow boxes is a campaign of the learning network of the local councils for the elderly in our region, the Regional Platform for Elderly Policy Participation Kempen (RPO Kempen). The initiators are working with several Kempen municipalities.

Do you still have questions? Please feel free to contact Koen Verhoeven by e-mail at koen.verhoeven@turnhout.be or by phone at 014 40 96 30 or 0471 85 16 53.

Kind regards,

Bie De Busser Hannes Anaf General Manager Mayor

Je vindt een vertaling van deze brief in het Frans, het Engels en in verschillende andere talen op **www.turnhout.be/gele-doos**.   
You can find a translation of this letter in English, in French and in several other languages at   
**www.turnhout.be/gele-doos**.   
Vous trouverez une traduction de cette lettre en français, en anglais et dans d’autres langues à l’adresse **www.turnhout.be/gele-doos**.

In exchange for this strip, you will receive a yellow box. You can collect them from your pharmacist, het welzijnsonthaal (Stationstraat 80 bus 5) or the townhall (Campus Blairon 200), during opening hours.

**First name and surname:**

**Address:**